

### Welcome Packet For New Tails Inn The City Parents

Thank you for choosing Tails Inn The City for your daycare and boarding needs!

### **Prices**

#### **DAYCARE COSTS:**

\$31 per full day\$20 per half day (up to 5 hours)

Discounted daycare & boarding passes are available. We offer ½ price rate for each additional dog (**same household**) for daycare & boarding if using the (SAME) kennel.

#### **Daycare Pass Price**

5 full day pass costs \$145 (\$29 per visit) 10 full day pass costs \$280 (\$28 per visit) 15 full day pass costs \$405 (\$27 per visit) 20 full day pass costs \$520 (\$26 per visit) 5 **half** day pass \$90.00 (\$18.00 per visit) 10 **half** day pass \$170.00 (\$17.00 per visit)

15 half day pass \$240.00 (\$16.00 per visit)

20 half day pass \$300.00 (\$15.00 per visit)

**BOARDING PASS PRICES:** 

Monthly Unlimited \$540.00

5/10/15/20 Daycare/Boarding passes NEVER expire!

#### **BOARDING COSTS:**

Per Night \$45.00 (Standard Suite) \$48.00 (Oversized Deluxe Suite W/TV) Check out by 6:00PM – Complimentary daycare until 6:00pm day of checkout. \$2.00 med charge per day.

Passes must be pre-purchased			
5 Night pass	\$215.00 (\$43.00 per night)		
10 Night pass	\$420.00 (\$42.00 per night)		
15 Night pass	\$615.00 (\$41.00 per night)		
20 Night pass	\$800.00 (\$40.00 per night)		

### **Tail "R" Iffic Tuesday Special \$25.00 full/\$16 half with check or cash! \$15.00 Happy Hour is Monday to Thursday from 3:00 pm to 8:00 pm**

Phone Number: 330-499-1778 Website: tailsinnthecity.com Email: tailsinnthecity@yahoo.com

### **Hours**

Daycare & Boarding Monday-Friday from 6:30am to 8:00pm. Boarding PU by 6:00pm

Closed Holidays: No boarding drop off or pick ups. No Daycare on holidays.

Saturday & Sunday Hours: 7:00am to 12:00pm & 4:00pm to 8:30pm

PLEASE NOTE: Saturdays & Sundays, the office is closed from 12:00 to 4:00pm Dogs not picked up by 6:00pm will be charged an additional night.

**FOR BOARDING:** In order to give your dog time to run and play, we recommend having your dog dropped off 1 hour prior to closing.

### **Boarding Information**

The only thing you need to bring for boarding is your dog's food. Due to our space, please refrain from bringing large food storage bins if possible. You may bring their, toys & treats. We also supply bedding and blankets.

Boarding dogs are playing at all times except during breakfast, nap and dinner. Boarding dogs get a 2 hour nap from 12:00pm. to 2:00pm Monday through Friday & 12:00-4:00 on weekends and holidays.

### **Dog Collars**

Please note... for the safety of your dog we **DO NOT** allow the following dog collars.



Your dog must wear a quick-release collar as shown below. \*Name tags are required



### **TAILS INN THE CITY, General Information and Policies:**

The purpose of Tails Inn The City' Dog Daycare Center is to provide a safe, fun, and stimulating social environment for your dogs. To ensure the safety and health of your pet and our other guests, we required all guests to comply with the following rules and regulations:

- 1. All dogs must be at least 16 weeks of age or older.
- 2. All dogs over 7 months old must be spayed or neutered.
- 3. All dogs must have up-to-date vaccinations. Owners must submit written proof of current DHLPP, Bordetella, & Rabies vaccines as well as a negative fecal examination.
- All vaccines must be administered a minimum of 7 days prior to coming in.
- 5. Canine Flu vaccine is also recommended.
- 6. DISCLOSURE: WHILE THE BORDETELLA VACCINE INCLUDES PROTECTION AGAINST THE MOST COMMON STRAINS OF KENNEL COUGH, IT DOES NOT COVER ALL OF THE VIRUSES AND BACTERIA THAT CAN CAUSE KENNEL COUGH.
- 7. All dogs must be in good health. Owners will certify their dog(s) are in good health and have not been ill with a communicable condition in the last 14 days. Upon admission, all dogs must be free from any condition, which could potentially jeopardize other guest's health. Dogs that have been ill with a communicable condition in the last 14 days will require veterinarian certification of health to be admitted or readmitted.
- 8. ALL Dogs MUST be non-aggressive and not food or toy protective. Owners will certify their dog(s) have not harmed or shown any aggressive or threatening behavior toward any person or any other dog(s). Please remember: your pet will be spending time with other pets and the safety and health of ALL animals is our main concern.
- 9. The fees are listed on this pamphlet and the website. All fees for the day your dog(s) are attending daycare must be paid before the dog(s) are able to enter into the play area.

# **10. Reservations are required. Please call at least 24 hours in advanced so we can have the proper staff available to care for your dog(s).**

Thank you for your support of these rules and regulations. Everything we do is because we want to provide the best and safest environment for your dog.

# HAVE A DOG? YES, WE CAN HELP WITH THAT!



# BELOW IS A LIST OF OUR SERVICES. FEEL FREE TO VISIT US ON THE WEB FOR MORE DETAILS AND PRICING!

www.tailsinnthecity.com

# THE CITY'S BEST PLAYGROUND!

# SERVICES:

# DOG DAYCARE

# DOG BOARDING

# BASIC DOG GROOMING

# DOG FOOD & TREAT SALES

### FROMM \* TASTE OF THE WILD \* WHIMZEES

AND MANY OTHERS - CALL FOR INFO



Dog Daycare - Boarding - Grooming

#### **Enrollment Application**

#### TAILS INN THE CITY, DOG DAYCARE & BOARDING

FOR OFFICE USE ONLY		
Enrollment Form		
Shot Records Verified		
Waiver Signed		
Staff Screened		
Pet 123		
Email		

#### **Owner Information:**

Name:			
Address:			
City:	State	Zip Code	
Home Phone:	Work Phone	Other	
Email:			
Emergency Contact #1:			
Name:			
Email:			
Home Phone:	Cell Phone:		

### Pet Information:

Name:					
Breed:		Sex:	Age:		
Birth date:		Weight:			
	Pet	Personality	<u>Profile:</u>		
Date you acquired	your dog				
Is your dog spayed	/neutered?	at what age	was it done?		
Where did you get	your dog (breeder,	rescue, etc)			
If adopted, do you	have any knowledg	e of dog's pas	t history?		
Feeding: Times &	z Amount per day	Breakfast	Lunch	Dinner	
Brand of Food		Can dog hav	e treats?		
Is it ok to suppleme	ent their food with o	canned food, b	roth or cheese if	pet will not eat?	
	ur dog take any me				
Any allergies?					
<b>Behavior:</b> How w	ould you describe y	vour dog's acti	vity temperamen	t?	
Toy, food or kenne	l aggressive?				
Has your dog ever	been in boarding or	daycare facili	ty?		

### **VETERINARY INFORMATION**

Dogs Name: #1			
Description:		Age:	
Medical conditions	/medication:		
Pet's Name: #2			
Description:		Age:	
Medical conditions	/medication:		
	Date Given	Date Due	
Bordatella			
Rabies			
If any of the pets napets to:	amed above becomes i	ill or is injured, I request that <u>Tails Inn</u>	<u>The City</u> take the
Address: Phone Number:			
Alternate Veterina Address:	ry Office Name:		
		o approve treatment up to \$	
			<u></u> .
	esponsibility upon my r 1p to the above stated a	return for payment and/or reimbursem umount.	<u>ent for veterinary</u>
my pet/s to another	r veterinary office for tr	above is available, I authorize <u>Tails Im</u> reatment. I understand that <u>Tails Inn T</u> erinary treatment or the loss of my pet.	<u>The City</u> cannot be
This agreement is v	valid starting on the dat	te below whenever <u>Tails Inn The City</u>	cares for my pets:

Owner's Signature: Date:
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Owner's Name (please print): \_\_\_\_\_\_

#### LIABILTY WAIVER and HEALTH CERTIFICATION

#### **OWNER ARGEEMENT**

I, \_\_\_\_\_ hereby certify that my dog(s): \_\_\_\_\_

**Is/Are in good health and has/have not been ill with any communicable condition in the last 14 days.** I further certify that my dog(s) has/have not harmed or shown aggressive or threatening behavior towards any person or any other dog. I have read and understand the following:

- 1. I understand that I am solely responsible for any harm caused by my dog(s) while my dog(s) are attending Tails Inn The City' Dog Daycare & Boarding Center.
- 2. I further understand and agree that in admitting my dog(s) to the Center, Tails Inn The City's staff have relied on my representation that my dog(s) is in good health and has/have not harmed or shown aggressive or threatening behavior towards any person or any other dog.
- 3. I further understand and agree that Tails Inn The City & Boarding Center and their staff and volunteers, will not be liable for any problems that develop, provided reasonable care and precautions are followed, and I hereby release them of any liability of any kind whatsoever arising from my dog/dogs' attendance and participation at the Center.
- 4. I further understand and agree that dogs can sometimes receive minor cuts and scratches from dog play/interaction at daycare and any problems that develop with my dog(s) will be treated as deemed best by the staff at Tails Inn The City, at their sole discretion, and I assume full financial responsibility for any and all expenses involved.
- 5. I understand that in any environment where dogs come in contact with other dogs, there is a possibility of picking up certain airborne viruses.
- 6. DISCLOSURE: WHILE THE BORDETELLA VACCINE INCLUDES PROTECTION AGAINST THE MOST COMMON STRAINS OF KENNEL COUGH, IT DOES NOT COVER ALL OF THE VIRUSES AND BACTERIA THAT CAN CAUSE KENNEL COUGH.

I certify that I have read and understand the policies of the center as set forth on the preceding pages. Also, I have read and understand the conditions, and statements of this agreement, including the following:

FEES: All fees for daycare are due before the dog can attend daycare for that day. All fees for boarding are collected at the conclusion of the dog's stay at the center.

**Days and Hours of Operation**: Monday-Friday 6:30am to 8:30 pm. Please have daycare dogs picked up by 8:00pm M-F

Drop off/pick-up times for boarding are 6:30 am to 8:00 pm on weekdays; 7:00am-12:00pm and 4:00pm-8:30pm on <u>weekends/holidays</u>. All doors will be locked during the other times of the day for dog safety.

Reservations are required.

Date: \_\_\_\_\_

Signature of Owner.	Signature	of	Owner:	
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