

# Tails Inn

## The City



### Welcome Packet For New Tails Inn The City Parents

Thank you for choosing Tails Inn *The City* for your daycare and boarding needs!

#### **Prices:**

#### **DAYCARE COSTS:**

\$29 Single Day Full day \$18 Single Half day (up to 5 hours)

Discounted daycare & boarding passes are available. We offer ½ price for each additional dog (same household) for daycare & boarding if using the **(SAME)** kennel.

#### **Daycare Pass Price**

5 Full day pass	<b>\$135 (\$27 per visit)</b>	5 Half day pass	\$85.00 (\$17.00 per visit)
10 Full day pass	<b>\$260 (26 Per Visit)</b>	10 Half day pass	\$160.00 (\$16.00 per visit)
15 Full day pass	<b>\$375 (\$25 Per Visit)</b>	15 Half day pass	\$225.00 (\$15.00 per visit)
20 Full day pass	<b>\$480 (\$24 Per Visit)</b>	20 Half day pass	\$280.00 (\$14.00 per visit)
<b>Monthly Unlimited</b>	<b>\$480</b>		

#### **Boarding Pricing**

<b>Standard Suite</b>	\$42.00	5 Night pass	\$195.00 (\$39.00 night)
<b>Deluxe Suite</b>	\$44.00	10 Night pass	\$380.00 (\$38.00 night)
		15 Night pass	\$555.00 (\$37.00 night)
		20 Night pass	\$700.00 (\$35.00 night)

[Phone Number: 330-499-1778](tel:330-499-1778)

[Website: tailsinnthecity.com](http://tailsinnthecity.com)

[Email: tailsinnthecity@yahoo.com](mailto:tailsinnthecity@yahoo.com)

## Hours

Daycare & Boarding **Monday-Friday** from **6:30am to 8:00pm**

**Office Closed Holidays: No boarding drop off or pick-ups. No Daycare on holidays.**

**Saturday & Sunday Hours: 7:00am to 12:00pm & 4:00pm to 8:30pm**

**PLEASE NOTE: Saturdays & Sundays, the office is closed from 12:00 to 4:00pm**

**All Boarding Dogs receive complimentary daycare the day they are going home until 6 PM. All dogs not picked up by 6:00 pm will be charged an additional night.**

**In order to give your dog time to run and play, we recommend arriving at least 1 hour prior to closing.**

## Boarding Information

The only thing you need to bring for boarding is your dog's food. Please refrain from bringing large food storage bins if possible. You may bring their toys & treats. We supply **Orthopedic beds** for our boarders and blankets. **We do not take additional bedding.**

Boarding dogs are playing at all times except during breakfast, nap and dinner. Boarding dogs get a 2 hour nap from 12:00pm. to 2:00pm Monday through Friday & 12:00-4:00 on weekends and holidays.

## Dog Collars

Please note... for the safety of your dog we **DO NOT** allow the following dog collars.



Your dog must wear a quick-release collar as shown below. **\*Name tags are required**



## **TAILS INN THE CITY, General Information and Policies:**

The mission of Tails Inn The City' Doggie Daycare/Boarding Facility is to provide a safe, fun, and stimulating social environment for your dogs. To ensure the safety and health of your pet and our other guests, we require all guests to comply with the following rules and regulations:

1. All dogs must be at least 16 weeks of age or older.
2. All dogs over 7 months old must be spayed or neutered.
3. All dogs must have up-to-date vaccinations. Owners must submit written proof of current DHLPP, Bordetella, & Rabies vaccines as well as a negative fecal examination. All owners are responsible to provide updated vaccines prior to their next visit.
- 4. All vaccines must be administered a minimum of 5-7 days prior to coming for daycare or boarding.**
5. **Canine Flu vaccine is not required. Please defer to your local vet.**
- 6. DISCLOSURE: WHILE THE BORDETELLA VACCINE INCLUDES PROTECTION AGAINST THE MOST COMMON STRAINS OF KENNEL COUGH, IT DOES NOT COVER ALL OF THE VIRUSES AND BACTERIA THAT CAN CAUSE KENNEL COUGH.**
7. All dogs must be in good health. Owners will certify their dog(s) are in good health and have not been ill with a communicable condition in the last 14 days. Upon admission, all dogs must be free from any condition, which could potentially jeopardize other guest's health. Dogs that have been ill with a communicable condition in the last 14 days will require veterinarian certification of health to be admitted or readmitted.
8. ALL Dogs MUST be non-aggressive and not food or toy protective. Owners will certify their dog(s) have not harmed or shown any aggressive or threatening behavior toward any person or any other dog(s). Please remember: your pet will be spending time with other pets and the safety and health of ALL animals is our main concern.
9. The fees are listed on this pamphlet and the website. All fees for the day your dog(s) are attending daycare must be paid before the dog(s) are able to enter into the play area.
- 10. Reservations are required. Please call at least 24 hours in advanced so we can have the proper staff available to care for your dog(s).**
- 11. All Dogs must enter and exit on a leash and be on a leash while in the main office- retractable leashes are hazardous and not acceptable.**

Thank you for your support of these rules and regulations. Everything we do is because we want to provide the best and safest environment for your dog.

HAVE A DOG?  
YES, WE CAN HELP WITH THAT!



BELOW IS A LIST OF OUR SERVICES.  
FEEL FREE TO VISIT US ON THE WEB FOR  
MORE DETAILS AND PRICING!

[www.tailsinthecity.com](http://www.tailsinthecity.com)

## **THE CITY'S BEST PLAYGROUND!**

SERVICES:

DOG DAYCARE

DOG BOARDING

DOG BATHING/NAILS

DOG FOOD & TREAT SALES

FROMM \* BLUE BUFFALO \* TASTE OF THE WILD

AND MANY OTHERS-CALL FOR INFO

# Tails Inn

## The City



### Enrollment Application

FOR OFFICE USE ONLY	
Enrollment Form	
Shot Records Verified	
Waiver Signed	
Staff Screened	
Pet 123	
Email	

#### **Owner Information:**

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State \_\_\_\_\_ Zip Code \_\_\_\_\_

Home Phone: \_\_\_\_\_ Work Phone \_\_\_\_\_ Other \_\_\_\_\_

Email: \_\_\_\_\_

#### **Emergency Contact #1:**

Name: \_\_\_\_\_

Email: \_\_\_\_\_

Home Phone: \_\_\_\_\_ Cell Phone: \_\_\_\_\_

**Pet Information:**

Name: \_\_\_\_\_

Breed: \_\_\_\_\_ Sex: \_\_\_\_\_ Age: \_\_\_\_\_

Birth date: \_\_\_\_\_ Weight: \_\_\_\_\_

**Pet Personality Profile:**

Date you acquired your dog \_\_\_\_\_

Is your dog spayed/neutered? \_\_\_\_\_ at what age was it done? \_\_\_\_\_

Where did you get your dog (breeder, rescue, etc) \_\_\_\_\_

If adopted, do you have any knowledge of dog's past history?

\_\_\_\_\_

**Feeding:** Times & Amount per day Breakfast \_\_\_\_\_ Lunch \_\_\_\_\_ Dinner \_\_\_\_\_

Brand of Food \_\_\_\_\_ Can dog have treats? \_\_\_\_\_

Is it ok to supplement their food with wet food, water, broth, or cheese if pet will not eat? \_\_\_\_\_

**Medical:** Does your dog take any medication? Y or N: If Yes Med: \_\_\_\_\_

Any allergies? \_\_\_\_\_

**Behavior:** How would you describe your dog's activity temperament?

\_\_\_\_\_

\_\_\_\_\_

Toy, food or kennel aggressive? \_\_\_\_\_

Has your dog ever been in boarding or daycare facility? \_\_\_\_\_

**VETERINARY INFORMATION**

Dogs Name: #1 \_\_\_\_\_

Description: \_\_\_\_\_ Age: \_\_\_\_\_

Medical conditions/medication: \_\_\_\_\_

Pet's Name: #2 \_\_\_\_\_

Description: \_\_\_\_\_ Age: \_\_\_\_\_

Medical conditions/medication: \_\_\_\_\_

Date Given

Date Due

**Bordatella** \_\_\_\_\_

**Rabies** \_\_\_\_\_

**Distemper** \_\_\_\_\_

If any of the pets named above becomes ill or is injured, I request that Tails Inn The City take the pets to:

**Veterinary Office Name:** \_\_\_\_\_

**Address:** \_\_\_\_\_

**Phone Number:** \_\_\_\_\_

I give permission to Tails Inn The City to approve treatment up to \$ \_\_\_\_\_.

I will assume full responsibility upon my return for payment and/or reimbursement for veterinary services rendered up to the above stated amount.

If neither of the veterinary offices named above is available, I authorize Tails Inn The City to take my pet/s to another veterinary office for treatment. I understand that Tails Inn The City cannot be held responsible for the results of the veterinary treatment or the loss of my pet.

This agreement is valid starting on the date below whenever Tails Inn The City cares for my pets:

**Owner's Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

Owner's Name (please print): \_\_\_\_\_

**LIABILITY WAIVER and HEALTH CERTIFICATION**

**OWNER AGREEMENT**

I, \_\_\_\_\_ hereby certify that my dog(s): \_\_\_\_\_

**Is/Are in good health and has/have not been ill with any communicable condition in the last 14 days.** I further certify that my dog(s) has/have not harmed or shown aggressive or threatening behavior towards any person or any other dog. I have read and understand the following:

1. I understand that I am solely responsible for any harm caused by my dog(s) while my dog(s) are attending Tails Inn The City' Dog Daycare & Boarding Center.
2. I further understand and agree that in admitting my dog(s) to the Center, Tails Inn The City's staff have relied on my representation that my dog(s) is in good health and has/have not harmed or shown aggressive or threatening behavior towards any person or any other dog.
3. I further understand and agree that Tails Inn The City & Boarding Center and their staff and volunteers, will not be liable for any problems that develop, provided reasonable care and precautions are followed, and I hereby release them of any liability of any kind whatsoever arising from my dog/dogs' attendance and participation at the Center.
4. I further understand and agree that dogs can sometimes receive minor cuts and scratches from dog play/interaction at daycare and any problems that develop with my dog(s) will be treated as deemed best by the staff at Tails Inn The City, at their sole discretion, and I assume full financial responsibility for any and all expenses involved.
5. I understand that in any environment where dogs come in contact with other dogs, there is a possibility of picking up certain airborne viruses.
6. **DISCLOSURE: WHILE THE BORDETELLA VACCINE INCLUDES PROTECTION AGAINST THE MOST COMMON STRAINS OF KENNEL COUGH, IT DOES NOT COVER ALL OF THE VIRUSES AND BACTERIA THAT CAN CAUSE KENNEL COUGH.**

I certify that I have read and understand the policies of the center as set forth on the preceding pages. Also, I have read and understand the conditions, and statements of this agreement, including the following:

**FEES:** All fees for daycare are due before the dog can attend daycare for that day. All fees for boarding are collected at the conclusion of the dog's stay at the center.

**Days and Hours of Operation:** Monday-Friday 6:30am to 8:30 pm. Please have daycare dogs picked up by 8:00pm M-F

Drop off/pick-up times for boarding are 6:30 am to 8:00 pm on weekdays; 7:00am-12:00pm and 4:00pm-8:30pm on **weekends/holidays**. All doors will be locked during the other times of the day for dog safety.

**Reservations are required.**

Date: \_\_\_\_\_

Signature of Owner: \_\_\_\_\_